

Amsterdam Airport Schiphol again chosen as Western Europe's best airport

Press release

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At this year's Passenger Terminal Expo in Copenhagen, passengers have again proclaimed Amsterdam Airport Schiphol 'Western Europe's best airport'. Mark Lakerveld, Sr Baggage Manager, accepted the award in Copenhagen on Friday 30 March during the awarding ceremony organised by Skytrax.

'We are extremely pleased and proud. This is an important award for us as it means that passengers themselves consider us to be the best airport in Western Europe. This award is not only a sign of recognition, it is also an added impetus for us to fulfil and continue to fulfil our ambition to be Europe's preferred airport,' according to Mark Lakerveld.

World's third-best transfer airport

In the World Airport Survey for the 2010-2011 season, Amsterdam Airport Schiphol was proclaimed the world's third-best transfer airport, after Singapore Changi Airport and Incheon International Airport.

Amsterdam Airport Schiphol also secured the sixth place (last year it came in seventh) in the top ten best airports in the world. Within Europe, only the smaller Munich airport scored higher. Schiphol was particularly praised for its accessibility and one-terminal concept.

Finally, Amsterdam Airport Schiphol placed third in the world with respect to the airport's recreational and leisure facilities.

Skytrax

Skytrax is a consultancy established in England that conducts research into the quality of various aspects of civil aviation, such as the quality of airlines and airports.

The Skytrax consultancy group surveyed 11.38 million passengers from more than one hundred countries on the quality of more than 240 airports worldwide. The survey examined issues such as accessibility, facilities and hygiene. The surveyed airports were assessed on a total of 39 areas. This independent survey has been conducted since 1999.

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Note to the editors:

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